

### **McSoli's Baggage and Tipping Guidelines.**

#### **BAGGAGE ALLOWANCE:**

Most airlines restrict luggage to 1 carry-on and 2 check-in bags. Weight restrictions will be noted on the airline ticket and the size is according to each airline's conditions. It is important to have your all your luggage tagged with McSoli identification tags. A McSoli Tour representative will assist in the pick-up of baggage and have it delivered to the tour bus; except in Turkey, where an airport porter will assist you till you have passed through immigration. Tours where tips are included are for 1 piece of baggage only.

**\*\* Do not pack passports, airline tickets, medicines or any important documents in your checked luggage. \*\***

#### **CURRENCY AND TIPPING RATES**

This will vary for each tour destination. Please note that the rates given are NOT mandatory, but simply a suggested guide. The value of any tip should reflect the level of service rendered. Canadian currency is exchangeable at any foreign exchange office. ATMs are available in all tour destination countries and most Credit Cards are accepted but it is advisable to check with your Banking/Credit Card institution before traveling. Traveler's Cheques are also accepted. **Note:** Morocco has restrictions on the amount of Moroccan Dirham's that are allowed to leave the country.

#### **EGYPT**

**ARRIVAL PROCEDURES:** When clients arrive at Cairo's International Airport, they will be met by a McSoli Tours Inc. representative who will collect everyone's luggage. Make sure each piece is clearly tagged with a McSoli identification tag. In case of missing or damaged luggage, inform the McSoli representative and report it immediately to the airlines rep **before** leaving the airport, otherwise it is too late to take action. All passengers luggage will be collected on an airport cart and taken to the bus waiting outside. It will then be loaded onto the bus when the passengers board. Clients are advised to always keep their small hand baggage with them.

At the hotel, the baggage will be collected and delivered to the individually assigned rooms.

**DEPARTURES:** McSoli representatives will inform clients when to put luggage outside their rooms. Baggage & Passengers will arrive to the waiting bus at the same time. On arrival at the airport, clients handle their own carry-on luggage while airport porters will load the check-through baggage. Passengers are required to place their own luggage on the metal detectors for security checks. Once through security, all the luggage will be collected for a group check-in.

**TIPPING: Currency:** 5.46 Egyptian Pounds = \$1.00 Cad

Note: Canadian dollars are exchangeable at any foreign exchange office throughout Egypt. Many credit cards are accepted in 4 and 5 star hotels as well as on cruises, in major restaurants and tourist shops. Traveler's Cheques are also accepted. ATMs

are available in larger cities in Egypt.

**\* Drivers, bellmen, chambermaids, waiters:** The standard rate for tipping in Egypt is 7.00 EGP (\$1.80 Cad)

## **TURKEY**

**ARRIVAL PROCEDURES:** When clients arrive at Istanbul's Ataturk Airport, they will be met by a porter holding a McSoli Tours sign. Only porters are allowed inside the customs area. The porter will escort clients to pick up baggage. Once through customs, a McSoli representative will escort clients to a coach for transfer to the hotel.

**DEPARTURES:** Upon departure, after clients are transferred to the airport, luggage is unloaded and taken to the check-in desk by the airport porters. A McSoli representative will escort clients to the check-in desk for their departure.

**TIPPING: Currency:** 1.22 Turkish Lira = \$1.00 Cad

ATM's are available throughout Turkey in main tourist areas. Credit cards and Traveler's Cheques are also accepted.

### **Turkey (Continued)**

**\*Guide and Driver: For groups of 16 people or more:**

Guide: \$4.00 to \$5.00 Cad per day/per client

Driver: \$2.00 - \$3.00 Cad per day/per client

**For groups of 15 people or less:**

Guide: \$7.00 - \$10. Cad per day/per client

Driver: \$5.00 - \$7.00 Cad per day/per client

**\*Chambermaids and waiters:** Tips are included in tour packages.

## **MOROCCO**

**ARRIVAL PROCEDURES:** Upon arrival at Casablanca's Mohammed V Airport, clients will be met by a McSoli Tours Inc. representative who will assist with all the procedures and will then escort arrivals to the waiting Coach for transfer to the hotel.

**DEPARTURES:** A McSoli Tours Inc. representative will meet clients at the hotel and escort them for the transfer to the airport for the return flight home.

**TIPPING: Currency:** 7.85 Morocco Dirham's = \$1.27 Cad

ATM's are available throughout Morocco in main tourist areas. Credit cards and Traveler's Cheques are also accepted.

**Currency Guide:** A minimum of 100 MD (\$12.75 Cad) per couple per day is recommended.

**\*Baggage Handling:** 1 piece of baggage per person (included in cost of tour), for any additional baggage the rate is 15 MD (\$1.92 Cad)

**\*Driver:** 59 MD (\$6.39 Cad) per couple per day.

**\*Chambermaids:** 25 MD (\$3.50 Cad) per room/night

**\*Waiters:** Where meals are quoted within the itinerary, Service Charge and/or tips is included. On meals not included, the bill usually includes a 20% service charge. If not, it is customary to tip the waiter 10% of the bill.

**\*\*Note:** There are strict exchange controls in Morocco. No Dirham's over 500 are allowed to leave the country. Excess Dirham's may be exchanged back into foreign currency for Euros only. Please keep receipts showing money transactions. If you are caught at Security with too many Dirham's you could miss your outgoing flight, or could result in a fine of a % of the amount or having the money confiscated.

## **JORDAN**

**ARRIVAL PROCEDURES:** Upon arrival at Amman's Queen Alia Airport, McSoli Tours clients will be greeted by a McSoli Tours Inc. representative at the Immigration Counter and directed to Passport Control. Once all passports and entry visas are checked, clients will be escorted to the baggage claim area. All baggage should be identified with McSoli Tours tags. After clients have proceeded through Custom Control, they will be escorted to the coach for transfer to the hotel. At the hotel, the baggage will be collected and delivered to the individually assigned rooms.

**DEPARTURES:** A McSoli Tours Inc. representative will meet clients at the hotel and escort them for the transfer to the airport for the return flight home.

**TIPPING: Currency:** 1 Jordan Dinar = \$1.45 Cad

ATM's are available throughout Jordan in main tourist areas. Credit cards and Traveler's Cheques are also accepted.

\* **Guide Service:** JD 7.00 (10.00 Cad) per person

\* **Bus Driver:** JD 4.00 (\$5.85 Cad) per person

\* **Hotel Service:** JD 2.00 (2.90 Cad) per person/ night

\* **Airport Porters:** JD 0.500 (75 cents Cad) per person, each trip

**DEPARTURES:** McSoli representatives will inform clients when to put luggage outside their rooms. Baggage & Passengers will arrive to the waiting bus at the same time. On arrival at the airport, clients handle their own carry-on luggage while airport porters will load the check-through baggage. Passengers are required to place their own luggage on the metal detectors for security checks. Once through security all of the luggage will be collected for a group check-in.